



Interview Checklist

- ___ Complete Personality Profile
- ___ Vaccinations *Rabies*
- ___ Read and initial Rules & Regs
- ___ Read and sign Liability Release
- ___ Read “Ready for Dog Daycare:
- ___ Spay/Neuter Certificate
- ___ Copy Credit Card and Sign
- ___ **Copy of Drivers License**

*We reserve the right to bill your credit card on file if service is not paid for when dog is picked up!

Notes: _____

Interview completed by: _____ Date: _____

Owner's Information

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell Phone: _____

Employer: _____ Work Phone: _____

Email: _____

Emergency person to contact in case we cannot reach you -

Name: _____ Phone: _____

Pet Information

#1 Name: _____ Breed: _____ Sex/Fixed : _____

Birthday: _____ Color: _____ Weight : _____

#2 Name: _____ Breed: _____ Sex/Fixed : _____

Birthday: _____ Color: _____ Weight : _____

Veterinarian Information

Name/Hospital : _____

Address: _____

Phone: _____ Fax : _____

How did you hear about Urban Dog? _____

Pet Personality Profile

Dog's Name: _____

How long have you had your dog? _____

Where did you get your dog? _____

If adopted, do you have any information on your dog's history? _____

Does your dog like children? _____

Which flea preventative do you use? _____

Does your dog have any health issues that would cause restrictions on activities or movements? _____

Does your dog have any allergies? _____

Does your dog have any dietary restrictions? _____

Does your dog go to dog parks? _____

If yes, how does he/she get along? _____

What does your dog do when you are not at home? _____

Are there any people your dog automatically fears or dislikes? _____

Are there any dogs your dog automatically fears or dislikes? _____

How does your dog react to puppies or small dogs? _____

Has your dog ever growled or snapped at anyone who has tried to take food
or toys away? _____

Has your dog ever bitten anyone? What happened? _____

Has your dog ever climbed a fence? _____

We sometimes use crates and kennel runs for your dog for feeding, sleeping and
time-outs. Please initial that you are aware of that: _____

Is there any other information that you think would be helpful?

RULES & REGULATIONS

Adopted from the SPCA – San Francisco Literature

The goal of Urban Dog is to provide a safe, fun and stimulating social environment for dogs during the day and evening. We believe that this new pet care option for busy pet owners will open up new homes for more shelter dogs. To ensure the safety and health of your pet and of our other guests, we require all of our guests to comply with the following Rules and Regulations.

AGE: All dogs must be three months of age or older or have completed their second round of puppy vaccinations. Dogs over 1 year old must be spayed or neutered, or additional fees will apply.

SHOTS: All dogs must have up-to-date vaccinations. Owners must provide written proof that their dogs have received at least 2 rounds of DHPP (Distemper, Hepatitis, Parainfluenza, and Parvovirus), Leptospirosis and Influenza, and the Kennel Cough (Bordatella) or sign a vaccination waiver. Rabies must also be current as required by local law.

HEALTH: All dogs must be in good health. Owners will need to verify that their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. On admission all dogs must be free from any conditions which could potentially jeopardize other guests. All dogs will require a veterinarian certification of health to be admitted or readmitted after any illness.

BEHAVIOR: All dogs must be non-aggressive towards humans and other dogs. They must not be object or food possessive or aggressive. Owners will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or other dog(s). Please remember that your pet will be spending time with other pets and that their safety and health is our main concern.

I have read this page: _____

Initial

APPLICATION: All dogs must have a complete, up-to-date and approved application on file.

DAYS & HOURS: We are open every day from **7am to 9pm**, even on holidays. Dogs must be checked-in by 8pm but pick-ups are allowed until 9pm. Our boarding rates are higher on certain holidays. **Dogs in the building after 9pm will incur additional fees.**

RESERVATIONS: Preference will be given to pets attending full time. Cancellations are required 48 hours prior to the check-in date. **For non-cancellations on holidays you will be charged full boarding fees for the days reserved.**

BILLING POLICIES: Payment is expected when your dog is picked up. **If you do not pay when you pickup your dog we reserve the right to charge your credit card on file.** If your credit card is denied you may be refused future services. Discount fees will revert to full fees if not paid when dog is picked up and credit card is denied. Fee for bounced checks is \$25. Late fee of \$25 per month will be incurred on outstanding invoices. We are a small business and appreciate your prompt payment.

I have read and understand these Rules & Regulations: _____
Initial

I have read and understand Are You Ready for Daycare: _____
Initial

Credit Card Information

Dog's Name(s): _____

Owner's Name: _____

Credit Card Number: _____

Expiration: _____

Security Code: _____

Urban Dog has my permission to charge my card for expenses relating to the care of my dog(s).

Owner signature: _____

Date: _____

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AGREEMENT

1. I understand and agree that in admitting my dog(s) to Urban Dog, that Urban Dog has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
2. I further understand that I am solely responsible for and agree to indemnify Urban Dog from all liability incurred as a result of any harm caused by my dog(s) while my dog(s) is/are attending Urban Dog.
3. I further understand and agree that Urban Dog and their staff and volunteers will not be liable for any problems that develop provided reasonable care and precautions are followed, and I hereby agree to release them and hold them harmless from any liability of any kind whatsoever arising from my dog(s) attendance and participation at Urban Dog.
4. I further understand and agree that any problem that develops with my dog(s) will be treated as deemed best by staff and volunteers of Urban Dog and in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.

I certify that I have read and understand the rules and regulations set forth on the preceding page and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement.

Los Angeles, California

Dated: _____

Signature of owner

Name of Owner (Print)

Name(s) of Dog(s): _____